

NICHOLAS MICHAEL DOERING

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SUMMARY

- User experience design student with emphasis in mobile device hardware, operating systems and software.
- Knowledgeable in multiple areas of mobile technology, devices, and services.
- Strong customer care background and service focused.

EDUCATION

TRANSFER PREPARATION

7/1/2007 — 5/1/2011

San Diego Mesa College

- Architecture coursework
- 3.13 Cumulative GPA, 3.04 GPA in degree related coursework

TRANSFER PREPARATION

8/26/2011 — Currently Enrolled

Laney College

- Intended transfer to University of California, Berkeley
- Intended double major in Cognitive Science and Computer Science

EMPLOYMENT HISTORY

CUSTOMER LEAD | SAN DIEGO ICE ARENA

11/1/2004 — 12/22/2010

San Diego, CA

- Led a small team of employees
- Excelled in retail sales and service, eventually advancing to a leadership position.
- Improved merchandising system of retail outlet
- Managed day to day operations of the facility including cleanliness, security, the ice and employees.
- Maintained ice surface by operating a Zamboni ice resurfacer, and monitoring refrigeration equipment.

INTERN | RJC ARCHITECTS

4/23/2005 — 5/25/2005

San Diego, CA

- Drafted iterations of detail drawings.
- Created specification sheets for a variety of products.

INTERN | QUALCOMM

9/6/2005 — 12/13/2005

San Diego, CA

- Built and maintained servers for the Qualcomm Binary Runtime Environment Wireless (BREW) cellular phone application and multimedia marketplace
- Minimized user request response time by maximizing available resources across server farm (load testing).